



# Management Policy Statement regarding the policy defined in the IM-System

Within the framework of our entrepreneurial duty of care, with regard to the management systems and in particular to satisfy our customers and other interested parties, the IM-System policy including Nuclear Safety Culture (NSC) is defined in our IMS-Handbook.

## Organization / Integrated Management-System (IM-System)

For many years, the focus on customers, innovation and professionalism has been key to our success. One of our main goals is the fulfillment of requirements. In addition to legal and official requirements, we also take into account customer concerns and the environmental impact. Customer satisfaction is the basis for enduring corporate success.

Our company organization is oriented towards the company goals. It is continuously adapted to the operational necessities. The written basis of the IM-System is the present IMS-Handbook with all its associated parts.

Calculated risks are part of everyday business. Even with thoroughly planned processes, some developments are inevitable. Therefore, a risk (and probability) analysis is part of the IM-System. This provides us with an early warning system, i.e. identifying risks before they lead to an error, though future related incidents cannot be ruled out completely.

#### Commitment

The management commits itself and all employees to actively apply, continuously improve the defined IM-System and to always ensure legal compliance.

The management informs the employees about existing requirements by our customers, the legislator and other interested parties. It provides the means necessary for the application of the IM-System and carries out regular assessments of its effectiveness.





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#### Liability

All specifications within the IMS-Handbook and the listed applicable documents are binding instructions. If, in individual cases, the specifications are not applicable in order to achieve the requirements demanded by the customer or, for example, for the protection of the environment, to energy policies and to the periphery, the respective managers or representatives will decide on the individual procedure in coordination with the Integrated Management Representative (IMB).

#### Top management representative

An appointed member of top management introduces, maintains and continuously improves the IM-System on its behalf.

This representative reports on the performance of the IM-System and the need for improvement. He shall — supported by delegates — promote quality-, energy-, environmental- and safety-awareness throughout the organization — within management, all employees and stakeholders while requirements of customers and other interested parties receive special attention.

#### **Continuous improvement**

The main objective is a continuous improvement of the status achieved with regard to the IM-System. For this purpose, the company has issued corporate guidelines and the management agrees to binding targets and concrete improvement programs with the executives. These are further specified and broken down within the specialist departments. Each employee is responsible to make his or her best possible contribution to achieving the respective goals.

## Quality

The NIEDAX GROUP has made the strategic decision to introduce and maintain a quality management system in order to increase the overall performance and provide a good basis for sustainable development initiatives. Within the framework of the existing management system, the ability to deliver consistently products and services that meet customer requirements while ensuring legal and regulatory compliance.

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#### Energy

Based on the systematic analysis of energy input and consumption, the processes are evaluated and fitting concepts for saving energy are developed. The aspect of energy efficiency is given equal consideration to other aspects in the procurement of investments and services.

### Occupational safety, radiation and health protection

The NIEDAX GROUP maintains a management system for occupational safety, radiation and health protection aiming on the best possible protection of employees against accidents and health hazards.

Every accident and damage to health caused by professional work results in human suffering for those involved, which must be avoided.

The effectiveness of the IM-System is audited on a regular basis, at least once a year, to initiate measures for a continuous improvement processes.

Linz/Rhein, 29th April 2020

gez. Bruno Reufels gez. Alexander Horn

Managing director / CEO Managing director